

CHERRY HINTON HALL IMPORTANT NOTICES

SAFETY

In an emergency, instructions will be broadcast to all areas. Stewards will assist you with directions to safe areas or exits.

For safety please allow space around your tent; 2m for small and 5m for large tents. Awnings or canopies cannot link tents or be attached to trees. Please familiarise yourself with your nearest fire point. Use the BBQ areas and fire pits provided as your own fires are not permitted. Flares, oil burning lamps or sky lanterns are not allowed. Only guide dogs will be allowed at the event.

SITE ACCESS & SECURITY

Wristbands must be worn at all times to allow access. These cannot be replaced and if stretched or broken will become void. Wristbands are not transferable or for re-sale.

Please keep your valuables with you at all times and do not leave lying around or in your tent. Cambridge Live cannot accept responsibility for any losses.

PARKING

Car parks and buses are provided. To avoid your vehicle being ticketed or towed away, please do not park in the roads near to the site.

SITE ENTRANCE

There are separate entrances for vehicles and pedestrians. Follow signs and stewards' directions when entering and leaving the site.

SMOKING

Smoking is not permitted within any marquee, bar, toilet, or any other wholly or partially enclosed public space.

DISABLED CUSTOMERS

Information in large print, braille and on audio CD is available at the Box Office and Information Point.

ENVIRONMENT

NOTE: There are no single use plastic water bottles being sold on site this year. Please bring your own reusable one – there are taps around the arena and camping sites, as well as a new water station.

Please help us keep the site tidy, minimise waste and recycle using the bins, bags and points provided.

ARENA RESTRICTIONS

Please consider other Festival goers and do not erect sunshades, bring chairs unless you really need them, leave them up if you are not using them or put them in circles. Chairs cause obstructions and are not permitted within or near entrances to marquees. Please allow access to space within marquees and keep pathways clear. Please keep blanket sizes to a minimum. Stewards will ask you to move or remove chairs and blankets if we are running out of space, please respect those requests

If you leave any unattended items, they will be removed. For safety no glass is permitted.

FIRST AID & WELFARE

St John Ambulance, Shopmobility and Mobiloo are located outside the main entrance to the arena. Wear sun block or cover up.

CHILD SAFETY

Always know where your children are, arrange meeting points in case of separation, and write a contact number on the inside of their wristband. Children under 14 should always be with a responsible adult and never left alone in the campsites. Report lost children to HQ in the main arena.

FAMILY & QUIETER CAMPING

At Cherry Hinton Hall Campsite we have designated the area near to the paddling pool and tennis court, together with any area close to the boundary and nearby houses, as family or quieter camping. Late night sessions will take place near to The Hub.

NOISE

There may be high sound levels during certain performances. Prolonged exposure to high volume levels can cause damage to hearing. Children are particularly at risk of hearing damage. We recommend the use of ear defenders for young children. Please keep noise to a minimum when leaving the site and car parks so as not to disturb people living close by.

CAMPING GAS & COOKING

Please read the Festival's advice flyer available from camping stewards.

FIREWORKS

It is illegal to set off fireworks at the Festival. Anyone with fireworks will be ejected.