

Cambridge Folk Festival

LIVE CHERRY HINTON HALL | 27 - 30 JULY | 2017

A TO Z

ARENA Ettiquette Please consider other Festival goers

Please no sun shades in the arena.

Please keep blanket sizes to a minimum.

Please don't hinder access and keep pathways clear.

Please no chairs in the arena unless you really need them.

We only have space for chairs for the elderly, injured or disabled.

Please don't leave chairs up if you aren't using them or put them around blankets.

Stewards will ask you to move or remove chairs and blankets if we are running out of space, please respect those requests

ARTIST TIMES

Full details and stage times of each booked artist are included in the Souvenir Programme available from Official Merchandise tent inside the arena or Information point just outside the arena entrance

Artist signings take place at the MOJO Signing Tent to the left of the Traders' Marquee. Signing times are listed at the tent and generally announced from the stage after an artist has performed.

BBQs

BBQ areas are provided. Open fires, flares, sky lanterns and oil burning lamps are strictly forbidden.

BUSES

Please see the Stagecoach bus times leaflet.

Free Festival shuttle service details:

Coldhams Common/Cherry Hinton Hall

Thurs 10:00 - 12:00 every 30 minutes
 12:00 - 01:00 every 15 minutes
Fri/Sat/Sun 09:00 - 01:00 every 15 minutes ('til 02:00 Sunday)

Cherry Hinton Hall/Netherhall School

Thurs 10:00 - 01:00 every 15 minutes
Fri & Sat 09:00 - 01:00 every 15 minutes
Sun 10:00 - 01:00 every 15 minutes
Mon 07:00 - 12:30 every 15 minutes

Cherry Hinton Hall to Train Station to City Centre Coach Station

Thurs -Sat 07.00 - 19.00 every 10 minutes, 19.35 - 22.55 every 30 minutes
Sun 09.10 - 10.10 every 30 minutes, 19.10 – 22.55 every 30 minutes
Mon 07.00 - 19.00 every 10 minutes

Scheduled Buses

Customers attending the Festival are entitled to one free bus journey on arrival and one free bus journey on departure between Cambridge City Centre or Cambridge Rail Station and the Festival site. You need to apply for your bus ticket from the box office and you will be sent print at home journey vouchers. Simply hand your free journey voucher to the driver. Buses run every 10 minutes and **Citi buses are all wheelchair accessible.**

For Cherry Hinton Hall: From Cambridge City Centre, catch the Citi 2 (Emmanuel Street, Stop E3) or Citi 3 (Emmanuel Street, Stop E2). From Cambridge Rail Station, catch the Citi 3 (Cambridge Rail Station, Stop 2).

For Coldham's Common: Route F3 buses run direct to Coldham's Common from Emmanuel Street Bus Station and Cambridge Rail Stations on Thursday and Monday.

Customers who arrive on Thursday after 19:00 will need to travel on Citi 3 to the Folk Festival.

Daily transport: Special free buses operate daily between Coldham's Common and Cherry Hinton Hall and also the car park (Netherhall) and Cherry Hinton Hall, from 09:00 to 01:00 (09:45 on Thursday).

Citi buses and special buses are both operated by Stagecoach; see the Festival bus leaflet or go to www.stagecoachbus.com

CAMPING GAS

In order to avoid burns and fires whilst cooking in the campsites, please read the Festival's advice flier available on our website or from camping stewards.

CAMPING

Camping tickets will be exchanged for a tent tag by Box Office Staff. Camping stewards will be on hand to ensure you are pitched correctly. **Please go to the Box Office as soon as you are pitched. Untagged tents will be removed.** One Camping ticket entitles you to a space large enough for a 2/3 berth tent (max size 4.5m x 3.5m inc. guy ropes, measured from the longest to the widest point). You must have purchased enough Camping tickets for your size tent. Caravan and Camper Van tickets will need to be exchanged for vehicle passes.

CHAIRS & BLANKETS **CHEMIST MAPS** are available at St John's Ambulance First Aid

ARENA RESTRICTIONS

PLEASE CONSIDER OTHER FESTIVAL GOERS.

To ensure greater access within the arena and marquees, please minimise what you bring into the arena and how much space you take up. Stewards may move unattended items. Please keep pathways clear.

NO GLASS

No glass is allowed in the arena, with the exception of official Festival tankards, which are very rarely broken. Searches will be operation at arena entrances.

ENCOURAGED

Marquees & arena ✓



RESTRICTED USE

Arena ✓ only if really needed
Marquees X not allowed



NOT ALLOWED

Arena X not allowed
Marquees X not allowed



marquee.

CITY ROOTS

City Roots is a new event we started in February 2017 which embraces the spirit of the Festival, strengthening the link between folk and roots music and the City of Cambridge. For 2018 we will welcome back the award-winning **Transatlantic**

Sessions, a performance uniting the musical talent of the finest Celtic and Americana artists and host of other fantastic performances across the city.

COMMENT CARDS are available at Official Merchandise tent & Information point... your feedback is always appreciated!

CRECHE is available but spaces are limited. See the programme for more details! The Crèche is within the tennis court beside the play area and paddling pool.

THE DEN is a stage for younger folkies and emerging talent. Entrance is from between the Sessions Café and the duck pond.

DISABLED PEOPLE

Large print Information Leaflets and Programmes plus Braille and audio CD formats are available at the Box Office and Information point.

Disabled viewing areas are marked on the site plan and access is as follows:

Stage 1, via the HQ Information and Lost Children point in the Main Arena

Stage 2, to the left of the back-stage entrance, to a raised platform with ramped access. Club Tent, via a pathway left of marquee next to caterers.

Blue Badge holders should park at Netherhall School Upper playing field.

DOCTOR

A doctor will be available at St John's First Aid marquee:

Friday 1pm - 2pm and 6pm - 7pm

Saturday 1pm - 2pm and 6pm - 7pm

Sunday 11am - 12noon and 6pm - 7pm

Doctor's appointments need to be made in advance.

St John's Ambulance staff are unable to dispense medication but will be able to prescribe it!

DOGS

Only guide dogs are allowed at the event.

EMERGENCIES

Please tell someone in a STAFF t-shirt or follow steward directions.

FIRE BRAZIERS

There will be a late-night fire brazier beside Stage 2 and at Coldham's Common. Please do not light your own fires.

FIREWORKS

Fireworks are strictly prohibited. Anyone with fireworks will be ejected. It is illegal to set off fireworks in a public place such as the Festival and the Police will take action and prosecute anyone doing so.

FIRST AID & WELFARE

St John's Ambulance, Cambridge Shopmobility, The Samaritans and Travelling Homeopath Collective are located outside the main entrance to the inner arena. St John Ambulance cannot prescribe medicine.

The sun's rays can be harmful; please wear sun block or cover up.

GLASS

No glass, other than Festival tankards, is allowed. Bag searches will be in operation at arena entrances.

(ALL THINGS) GREEN

We are passionate about making the Festival more environmentally friendly.

Plan - We have an Action Plan to reduce our energy, minimise our carbon emissions and pollution, reduce waste and increase recycling, and respect the water resources and landscape.

Green fields – the beautiful grounds are used as public parks throughout the year and support wide-ranging wildlife. Please respect the grounds and ecosystems at all times and leave no trace.

Power - Lighting is LED where possible, we run mostly off a green mains electric tariff, we have reduced our diesel generators and monitor energy all the time.

Reuse - We use recycled and environmentally friendly materials where possible and reuse as much as possible the equipment, staging and signage from previous years.

Ethics - We ask our traders and caterers to use environmentally friendly, biodegradable packaging and utensils and have an ethical policy to ensure all tea, coffee, cocoa and sugar are fair-trade, and all eggs are free range. We encourage organic where possible and ask that all meat and fish is sustainably sourced. No plastic bags are permitted to be handed out.

Water - All taps automatically shut off but please try to conserve water. Please ensure waste water or liquids are poured down sinks or drains and not onto the grass or where can contaminate waterways.

Waste - Help us by keeping the site tidy and recycle using the bins, skips and recycling bags and points provided. (See Recycle, Refill and Re-use). Mixed recycling bins are clearly marked for metal cans, tins and foil, all plastics, cardboard, paper, newspaper and glass. Clear rubbish bags are for mixed recycling.

Campers will be provided with a separate waste info flyer. If you don't receive one please ask a steward.

Save on plastic waste – please bring your own water bottle and refill water bottles at designated taps in campsites and around the arena. Cambridge Folk Festival stainless steel bottles are available at our official merchandise stand.

Travel - Think green on all your travel by lift sharing, walking and cycling and using public transport where possible to get here and around Cambridge.

THE HUB

The Hub, located in a striped tent next to the Sessions Café, is a music playing area for young people only and is an ideal place to hang out and meet new people. There will be sessions and a series of workshops, hosted by some of the inspiring young artists playing on stage throughout the weekend. See the workshop section in the programme for details!

INFORMATION

General information can be found in the Souvenir Programme, which costs £6.00 and is available from Official Merchandise Tent and Information point. Stewards are always available to help should you have any problems! We have a new designated info point just outside the main arena where our Festival champions will be available during the day to help answer any questions, give recommendations or just have a chat about the weather.

JUGGLING

You can't have a festival without a bit of juggling around.

KIDS

Have a look in the programme, there's loads for them to do, but please keep them safe.

LOST CHILDREN & PROPERTY

Child safety is a priority for the Festival. Please help us by making sure you always know where your children are, arrange meeting points in case of separation, and write a contact number on the inside of their wristband. Children under 14 should

always be with a responsible adult and never left alone in the campsites. Report lost children to the HQ tent in the main arena.

Lost property should be taken to the HQ tent in the main arena.

MESSAGES

The oak tree at the entrance has become the place to leave messages.

NEXT YEAR'S FESTIVAL

Tickets for next year's Festival, 26 – 29 July 2018, go on sale on 1 December 2017. We hope to see you!

NOISE

Please keep noise to a minimum when leaving the site and car parks, so as not to disturb the people living nearby.

OFFICIAL FESTIVAL MERCHANDISE...

A wide range of official merchandise plus artist t-shirts are available from Official Merchandise stall which has a new location at the corner of the field behind Stage 2 and just before you get to Stage 1. Also available: artist merchandise, sweatshirts, hats, water bottles and more!

OPEN STAGE

Do you fancy appearing in the Club Tent or The Den? What not grab your 15 minutes of fame? See the programme for signing up times.

PATHWAYS

Please keep the pathway in front of Stage 1 clear to enable people to reach the toilets. Please be considerate towards other Festival-goers and allow them access to space within marquees.

PARKING

All Festival tickets include free parking. To avoid your vehicle being ticketed and towed away, please do not park in the roads near to the site.

Parking for all ticket holders, unless camping at Coldham's Common, is at Netherhall School. Follow Blue car park route.

Day ticket holders should park at Netherhall School lower playing field, signposted Day Tickets. It is 350m from the exit of the car park to the Festival. Weekend Ticket holders should park at Netherhall School upper playing field, signposted Weekend Tickets. Large vehicles will be directed to Netherhall School upper playing field.

It is a 15 minute walk from the car park to Cherry Hinton Hall Campsite but a regular free shuttle bus service is also provided from the entrance to Netherhall School upper playing field.

Those camping at **Coldham's Common** campsite should **park at Coldham's Common only**. Do not park at Netherhall School. **Follow Red campsite route.**

Do not use sat nav directions near to the Festival as they will not direct you along designated routes.

PROGRAMMES

Available from Official Merchandise Tent and Information point!

QUESTIONS AND QUERIES

If you have any questions or queries then please do not hesitate to ask a member of staff or go to either the Merchandise stall located in the main arena or the new designated Information point just by the main entrance where they will be happy to help.

QUIETER CAMPING

Family or quieter camping is near to the paddling pool, tennis court, or any area close to the boundary and nearby houses, at Cherry Hinton Hall. Late night sessions will take place near The Hub.

RECYCLE, REFILL & RE-USE

Please help to keep the site tidy and recycle using the bins, skips and recycling facilities provided. Leave no trace!

It is more environmentally friendly and energy efficient to recycle on site and this year we are targeting over 50% recycling rate on site.

Recycling bins are clearly marked and take mixed recycling: metal cans, tins, foil, all plastics, cardboard, paper, newspaper and glass. Clear mixed recycling bags are available from the camping stewards or waste teams.

The general Waste bins are for what isn't classed as Mixed Recycling and will mainly be for empty dirty food containers in the arena, which are biodegradable. This waste is compacted on site and then taken to the local waste plant for further processing.

Audience food waste is collected in the Waste bins as in the past we have found the bins contaminated with all other waste when collecting it separately.

Please keep your beer glass throughout the Festival to reduce waste & litter. There is £2 deposit on all plastic pint glasses and £1 deposit on all half pint glasses. Maybe

keep your printed glass as a souvenir and use it at home! Deposits can be collected when leaving the Festival, from Off Sales beside exit all day up to midnight, at any bar from 10pm 'til close and the main bar from 10pm 'til half an hour after the bar shuts. Must be over 18 to collect deposit.

Remember: Refill not landfill.

Please take **everything** away with you when you leave and take any recycling and waste to the recycling points.

SESSIONS

We encourage acoustic sessions around the site. When the stages have finished, these can take place within Stage 2 and the new Sessions Café. Please keep noise to a minimum after midnight near to the edges, crèche and children's areas.

We have teamed up with Sligo Live, Ireland's premier folk, roots and indie music festival, to bring some of Ireland's most accomplished young traditional musicians to Cambridge. The 'Session' is at the heart of Irish Traditional music and musicians are encouraged to join in.

SESSIONS CAFÉ

A beautiful Indian tent offering great food and drinks, late night opening, a space for acoustic sessions after the stages have finished and free Wi-Fi.

SHOWERS

Cherry Hinton Hall:

Cherry Hinton Village Centre, Colville Road (half way down Cherry Hinton High Street) for Cherry Hinton Campers from Friday to Sunday, 8.00am - 1.00pm, priced £3.

Coldhams Common:

Showers are available on site.

SITE ENTRANCE

There are separate entrances for vehicles and pedestrians at all sites. Follow stewards' directions when entering and leaving the site.

SITE PLAN

A site plan is available at the end of this information

SMOKING

No smoking is allowed inside marquees or other enclosed spaces.

SOCIAL MEDIA

Keep up to date with everything going on at the Festival, including impromptu performances, backstage pictures and Festival news.
Join the conversation using #cambridgefolkfestival

TAI CHI & HEALING AREA

For full details see the flyers around the Cherry Hinton Campsite.

TICKETS AND WRISTBANDS

There is no Festival access without wristbands and they must be worn at all times. Wristbands are void if damaged or re-sold. If they do become stretched or broken they will not be replaced! We recommend that you write your mobile telephone number inside your child's wristband.

UNDER 14s

Under 14 year olds should always be with a responsible adult and never left alone in the campsites.

VALUABLES

Please keep valuables with you at all times. Do not leave valuables lying around, particularly in the campsite or your tent. The Festival cannot accept responsibility for any losses.

WHEELCHAIR ACCESSIBLE TRANSPORT & TOILETS

Wheelchair accessible minibuses are available between 10:00 and 01:00 travelling between Cherry Hinton Hall, Netherhall and Coldham's Common. Contact a car park, disabled or HQ steward to arrange your lift! Please note the pick-up collection point is at the drop-off area, via Gate 1.

Wheelchair accessible toilets are located at:

- Disabled viewing areas on Stage 1 and Stage 2
- Netherhall School Car Park
- At each main toilet block

We are no longer using St Bede's School. Blue Badge holders should park at Netherhall School upper playing field.

WHEELCHAIR EQUIPMENT

A limited number of manual wheelchairs are available from Cambridge Shopmobility, to the right of the main entrance to the inner arena. Shopmobility are also able to recharge wheelchair batteries from 13amp sockets.

Shopmobility is open during the following times:

Thursday 15:30 - 17:30 and 21:00 - 23:00

Friday 09:00 - 11:00, 14:00 - 17:00, 22:00 - 24:00

Sat/Sun 09:00 - 11:00 and 22:00 - 24:00

Monday 09:00 - 11:00

WILDLIFE

We design the festival layout and equipment to respect advice from conservation experts on habitats and biodiversity. We restore the sites to their longstanding beautiful condition as soon as possible after the event.

WIFI

Free WiFi is available in the main bar and Sessions Café. See the signs for login details.

X

We love you too! x

YOUNG MUSICIANS

The Hub is the place to hang out for young music makers!

Z zzzz

Sleep well and keep the neighbours happy.

